

Privacy Policy

Gandi US, Inc., is strongly committed to protecting the privacy of those who entrust us with their personal information.

Our customers, and all those who do business with us, trust and expect that we will protect their personal information in accordance with the promises we make. In furtherance of our commitment, Gandi US, Inc. has certified to the Safe Harbor Agreement between the United States and the European Union, with respect to personal data processed as part of our business activities.

Gandi complies with the EU Safe Harbor framework as set forth by the Department of Commerce regarding the collection, use, and retention of data from the European Union.

Scope

This Safe Harbor Privacy Policy sets forth how Gandi US Inc. handles personal data transferred from countries in the European Economic Area (EEA) to the United States that are collected or received in managing our workforce.

Definitions

The following terms are used throughout this document and are defined here for clarification.

Agent

“Agent” means a third party that processes personal data solely on behalf of and under the instructions of Gandi US, Inc.

Personal data

“Personal data” means any information or set of information that identifies or can reasonably be used to identify an individual. Personal data do not include information that is encoded or anonymized, or publicly available information that has not been combined with non-public personal information.

Website Usage Information

We use your IP address to help diagnose problems with our server, and to administer our Web site. We do not link your IP address to any personally identifiable information. We use tracking information to determine which areas our site users visit based on traffic to those areas. Gandi does not track what individual users read, but rather how often each page is visited.

The Information We Collect

Our registration forms require users to give us contact information that may include name, email address, address, and similar information. We do not request sensitive information from our visitors, such as credit card or social security numbers, unless they are signing up for and paying for our services. We never sell, share or trade any of our customer information with other companies.

Privacy Principles

The following privacy principles apply to the collection, use and disclosure of personal data by Gandi US, Inc. in conducting business activities.

Notice

Gandi US Inc. will inform individuals about the purposes for which we collect and use personal data about them, how to contact us, the types of non-agent third parties with whom we may share personal data, and any ways that individuals may limit the use and sharing of such data. This notice will be provided when individuals are first asked to provide personal data or as soon thereafter as is practicable.

Choice

Gandi US, Inc. will offer an individual the opportunity to choose (opt out) whether personal data are (a) shared with a non-agent third party or (b) used for a purpose other than that for which the data were originally collected or subsequently authorized by the individual.

Access

Gandi US, Inc. provides customers with online access to personal data about them, and they may correction or amend the personal data that they believe to be incorrect or incomplete.

Transfers to Agents

Gandi US, Inc. will only transfer personal data to an agent where the agent has provided assurances that the agent provides at least the same level of privacy protection as is required by these privacy principles. Where we have knowledge that an agent is using or sharing personal data in a way that is contrary to these principles, Gandi US, Inc. will take reasonable steps to prevent or stop such processing.

Onward Transfer

Gandi US, Inc. will only transfer personal data to a non-agent third party where consistent with the notice provided to the individuals who are the subject of the data and any consent that those individuals have given.

Information Integrity

Gandi US, Inc. will only use and share personal data about individuals in a way that is consistent with the purposes for which the data were collected or subsequently authorized by those individuals. To the extent necessary for those purposes, Gandi US, Inc. will take reasonable steps to ensure that the data are accurate, complete, and current.

Information Security

Gandi US, Inc. will take reasonable precautions to protect personal data from loss, misuse and unauthorized access, disclosure, alteration and destruction.

Enforcement

Gandi US, Inc. has put in place mechanisms to verify our ongoing adherence to these privacy principles. We encourage individuals covered by this Policy to raise any concerns that they have about the way that we process their personal data by contacting us at the address below, and we will do our best to resolve them. We have also agreed to participate in the dispute resolution program provided by the European Data Protection Authorities Panel.

Limitation on Scope of Principles

Adherence by Gandi US, Inc. to these privacy principles may be limited to the extent required to meet a legal, governmental, national security or public interest obligation.

How to Contact Us

Please contact us with any questions about the way in which we use personal data. Customers of Gandi US, Inc., should contact us via the following:

Phone: (410) 429-7400

Fax: (410) 429-7400

e-Mail: us-privacy@gandi.net

Changes to this Policy

This Policy may be amended from time to time, consistent with the requirements of the Safe Harbor.